

# **V** STRATEGIC PLANNING **TOOLKIT**

Review University and Advancement Mission and Values
Review Chapter Award Program Requirements Checklist
Review Key Chapter Programs & Important Deadlines
Set SMART goals for the upcoming year
Make a 3-part Strategic Annual Plan (Events, Volunteers, Communication)
Review plan with your chapter liaison



#### **University Motto**

Our motto, Ut Prosim (That I May Serve), emphasizes our commitment to serve individuals and society.

#### **University Vision**

Virginia Tech will be a global leader by inspiring and empowering people to learn, innovate, and serve beyond boundaries.

#### **University Mission**

Inspired by our land-grant identity and guided by our motto, Ut Prosim (That I May Serve), Virginia Tech is an inclusive community of knowledge, discovery, and creativity dedicated to improving the quality of life and the human condition within the Commonwealth of Virginia and throughout the world.

#### **University Values**

Diverse and Inclusive Communities
Knowledge and Innovation
Opportunity and Affordability
Excellence and Integrity

#### **Advancement Division Mission Statement**

The Division of University Advancement is committed to informing, engaging, partnering with, and securing financial support from a diverse spectrum of audiences through integrated, strategically aligned communications, engagement programs, and philanthropic opportunities. We build lifelong relationships that engage the time, loyalty, and intellectual and financial resources in support of Virginia Tech's aspirations, goals, and broader land-grant mission to serve society.

#### **Advancement Core Values**

- 1 The Division of University Advancement endorses and is guided by the Principles of Community.
- 2 We are committed to <u>transparency</u>, <u>collaboration</u>, <u>and consistency</u> in operations between the central offices and those in the colleges and units
- 3 We are firmly committed to an <u>audience-centered approach</u> in our communications, engagement, and philanthropic activities
- We are committed to a <u>performance-based culture</u> of excellence and accountability as a means of reaching our organizational goals and the personal and professional development goals of our staff
- We will strive for <u>continuous program innovation</u> that will support the university's goals and leadership position in higher education

### **Maroon Chapter Pylon Status Checklist 2020-21**

Activities to be completed between July 1, 2020 and June 30, 2021

Chapter:

Yes/No				
	Communicated at least quarterly with chapter liaison			
	Held regularly scheduled chapter meetings (monthly, quarterly, conference calls, etc.)			
	Submitted all chapter reports via Alumni Spaces at least quarterly (meeting and events)			
	Submitted signed Memorandum of Understanding (must be completed every year)			
	Submitted updated officer contact information for the upcoming year (due June 30, 2021)			
	Submitted the annual plan for the upcoming year (due June 30, 2021)			
Submitted at least one mailer/email request through VTAA central communications				
	Submitted year-end financial report (due June 30, 2021)			
Submitted event registration lists when appropriate				
	Shared Advancement priorities through social media, meetings, and events monthly			
	Demonstrated support of Virginia Tech's Inclusion and Diversity initiatives			
	Maintained updated social media and web presence (not more than 30 days out of date)			
	Hosted minimum of ONE social event (includes game watching parties)			
	Participated in The Alumni Big Event			

# Orange Chapter Pylon Status Checklist 2020-21

Activities to be completed between July 1, 2020 and June 30, 2021

Chapter: \_\_\_\_

Yes/No				
	Communicated at least quarterly with chapter liaison			
	Held regularly scheduled chapter meetings (monthly, quarterly, conference calls, etc.)			
	Submitted all chapter reports via Alumni Spaces within one month (meeting and events) Submitted signed Memorandum of Understanding (must be completed every year)			
	Submitted updated officer contact information for the upcoming year (due June 30, 2021)			
	Submitted the annual plan for the upcoming year (due June 30, 2021)			
	Submitted at least one mailer/email request through VTAA central communications			
	Awarded chapter scholarship(s) for upcoming year			
	Submitted year-end financial report (due June 30, 2021)			
Submitted event registration lists when appropriate  Shared Advancement priorities through social media, meetings, and events twice per month  Demonstrated support of Virginia Tech's Inclusion and Diversity initiatives				
			Maintained updated social media and web presence (not more than 30 days out of date)  Actively supported Virginia Tech's Giving Day via social media	
	Hosted Welcome New Alumni Party			
	Hosted football and/or basketball Game Watching Parties (minimum of TWO)			
	Participated in <b>The Alumni Big Event</b>			
	Hosted a Speaker Event (faculty, alumni, local community member)			
	Hosted a Student Send-Off Event			
	Hosted at least one Donorship Event (gift included with registration - may be combined with existing event)			

### Focus Area Pylon Status Checklist 2020-21

Activities to be completed between July 1, 2020 and June 30, 2021

Chapter:

Yes/No			
	Communicated at least monthly with chapter liaison		
	Held regularly scheduled chapter meetings (monthly, quarterly, conference calls, etc.)		
	Submitted all chapter reports via Alumni Spaces within one month (meeting and events)		
	Submitted signed Memorandum of Understanding (must be completed every year)		
	Submitted updated officer contact information for the upcoming year (due June 30, 2021)		
	Submitted the annual plan for the upcoming year (due June 30, 2021)		
	Submitted at least one mailer/email request through VTAA central communications		
	Awarded chapter scholarship(s) for upcoming year		
	Submitted year-end financial report (due June 30, 2021)		
	Submitted event registration lists when appropriate		
	Shared Advancement priorities through social media, meetings, and events weekly		
	Demonstrated support of Virginia Tech's Inclusion and Diversity initiatives		
	Maintained updated social media and web presence (not more than 30 days out of date)		
	Actively supported Virginia Tech's Giving Day via social media		
	At least two chapter representatives attended a VTAA training event (Chapter Officers Forum or webinar)		
	Hosted Welcome New Alumni Party		
	Hosted football and/or basketball Game Watching Parties (minimum of TWO)		
	Participated in The Alumni Big Event		
	Hosted a Speaker Event (faculty, alumni, local community member)		
	Hosted a Student Send-Off Event		
	Hosted a Professional Networking Event		
	Hosted regular Hokie Happy Hours (coordinated with Young Alumni Committee where applicable)		
	Hosted at least two Donorship Events (gift included with registration - may be combined with existing event)		
	Developed succession plan for chapter leadership (submitted via Alumni Spaces form)		



# KEY CHAPTER PROGRAMS & IMPORTANT DEADLINES

#### **SIGNATURE CHAPTER EVENTS:**

- Welcome New Alumni Parties third Thursday in August
- Football Game Watching Parties throughout the fall
- Giving Day mid-March
- The Alumni Big Event first Saturday in April
- Student Send-Off Events late June or early August
- Chapter Officers Forum first home football game weekend in Blacksburg (early September)
- Speaker Events late winter or early spring

#### **COMMUNICATIONS GUIDELINES**

- Use central emails often: make sure ALL alumni in the area receive regular updates
- Emails do not need to be reserved for EVENTS ONLY; consider sending emails for volunteer recruitment, social media promotion, contact updates, etc.
- Allow 5 business day turnaround for emails
- Postcards are available TWICE per year; allow 6-8 week turnaround

#### **IMPORTANT DEADLINES**

- July 31: Submit football game watching party details to chapter liaison
- October 20: Request postcard mailer for holiday parties (confirm with liaison)
- March 1: Submit Big Event details to chapter liaison
- March 15: Submit Day of Remembrance event details to chapter liaison
- April 15: Submit details for JUNE Student Send-offs to chapter liaison
- June 5: Submit details for AUGUST Student Send-offs to chapter liaison
- June 30: Submit Welcome New Alumni Party details to chapter liaison
- June 30: ALL end of year reporting and chapter award nominations due



# S.M.A.R.T. GOALS Chapter Goal Setting Exercise

#### S.M.A.R.T. GOALS:

- Specific state exactly what you want to accomplish this year
- Measureable use smaller, mini-goals to measure progress

WHAT ARE THE TOP 5 GOALS FOR YOUR CHAPTER THIS YEAR?

- Achievable make your goal reasonable from a volunteer/resources perspective
- Realistic set a goal that is relevant to Virginia Tech's mission and values
- Timely give yourself ample time to plan but set clear deadlines

Examples: recruit volunteers, raise \$X scholarship funds, reboot signature event)	١
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#### CONSIDER THE FOLLOWING QUESTIONS FOR EACH GOAL:

- Does this goal meet the S.M.A.R.T. guidelines?
- Does this goal meet Virginia Tech's and Advancement's mission and values?
- How many volunteers are needed to achieve this goal? Do we have them already?
- Do we have enough time and resources for proper planning?
- How can we break this down into mini-goals and set deadlines to stay on track?
- How will we know we have succeeded? (attendance or fundraising goals)
- Will this accomplishment be meaningful to our volunteer team and local alumni?



# STRATEGIC ANNUAL PLAN

# What do we want to accomplish this year?

After setting your chapter's S.M.A.R.T. goals for the upcoming year, consider the events, volunteers, and communications needed to achieve those goals.

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<u>EVENT</u>	S AND PROGRAMS
What e	events and/or programs do we need to focus on this year to achieve our goals?
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<u>VOLUN</u>	NTEERS eadership positions need to be filled? What one-time volunteer needs exist?
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	1UNICATIONS AND MARKETING
	are the key areas we need to focus on? (social media, website, central emails)
Begin (	creating a communications timeline or marketing plan for signature events

#### First State Chapter, Virginia Tech Alumni Association

#### 2019-2020 Plan

July xx	Submit 990-N		
July 14	Diversity/Inclusion event, ice cream social, Woodside Farms, Hockessin, DE		
Aug 10	Tubing on the Brandywine		
Aug 22	Welcome 2019 Grads, 6 p.m., Catherine Rooneys		
Aug 31	Football watching, VT @ BC, 4 p.m., Catherine Rooneys		
Sep 19	Popup Happy Hour at Autumn Arch Beer Project, 5:30 p.m.		
Oct 5	Football watching, VT @ Miami, 3:30 p.m., Catherine Rooneys & Rehoboth Ale House		
Oct 21	Support for VT Admissions (Chester County, PA)		
Oct 23	Stockings for Soldiers (prep work), Brandywine Town Center, 6:30 to 8:30 p.m.		
Nov 2	Football watching, VT @. Notre Dame, 2:30 p.m., Catherine Rooneys		
Nov 12	Stockings for Soldiers (stuffing stockings), Brandywine Town Center, 6:30 to 8:30 p.m.		
Nov 12, 13	3, 14 Support for VT admissions (in each Delaware county)		
Nov 29	Football watching, VT @ UVA, time TBD, Catherine Rooneys		
Dec/Jan	Football watching, bowl game time and location TBD		
Jan xx	Ronald McDonald House Baking (Hal), date to be confirmed		
Jan xx	Advancement initiative		
Feb xx	Special Olympics DE Polar Bear Plunge, Rehoboth Beach, DE (Steve)		
Mar xx	VT speaker event, TBD		
Mar 18-20	VT Giving Day		
Apr xx	Big Event/Habitat for Humanity Build (Hal), date to be requested by Hal		
May xx	Networking event at Liquid Alchemy or other suitable venue, 5:30 p.m.		
May xx	Young Alumni event, Constitution Yards or other suitable venue, 5:30 p.m.		
June xx	Special Olympics DE Summer Games, Newark, DE (Steve)		
June 28	Student Send-off Picnic, Glasgow Park, 2275 Pulaski Highway, Newark, DE, 1:30 p.m. – 4:30 p.m. (will try and reserve Pavilion #1)		

# NC Triad VA Tech Alumni Chapter 2019-20 Annual Plan

# Chapter 2019-20 Mission:

- o We are focus on Service for the academic fiscal year.....Community Service/Ut Prosim
- o The chapter will increase the number service initiatives for the year.

# **Chapter Officers:**

- o President Co-Thomas Doorn and Whitney Dawson
- o Treasurer- Linda Allen
- o Social Events Chair- Leslie McNiece
- o Service Project Co Chairs- Tom Parker/ John Walton
- o Diversity/Inclusion Chair- Eric Eley
- o Fundraising Chair- Jim Goff
- o Scholarship Chair- Linda Allen
- o Student Send Off Picnic Chair- Jim Goff
- o Speaker Chair- Eric Eley
- o Young Alumni Chair- Thomas Doorn until a replacement is identified
- o Marketing/Social Media- Whitney Dawson until replacement is identified

2019-2020 Master Calendar			
Date Event		In-Charge	
7/8/2019	<b>Hokie Connect Monthly Meeting</b>	Thomas Doorn/Whitney Dawson	
7/18/2019	Hokie Happy Hour (GSO)	Leslie McNiece	
8/1/2019	Student Send-Off Picnic	Jim & Tricia Goff	
8/12/2019	<b>Hokie Connect Monthly Meeting</b>	Thomas Doorn/Whitney Dawson	
8/15/2019	Hokie Happy Hour (WS)	Leslie McNiece	
8/22/2019	New Alumni Welcome Event	Eric Eley/Leslie McNiece	
<mark>8/31/2019</mark>	Game Watching (Boston College)	TBD	
9/9/2019	<b>Hokie Connect Monthly Meeting</b>	Thomas Doorn/Whitney Dawson	
9/19/2019	Hokie Happy Hour (GSO)	Leslie McNiece	
9/27/2019	Officers' Forum Weekend in	Thomas, Whitney, Eric, Jim (?)	
	Blacksburg		
Sept. or Oct.	Out of the Garden	<mark>John Walton</mark>	
Sept. or Oct.	Sept. or Oct. Fall Speaker Event TBD		
10/5/2019 Game Watching (Miami)		TBD	

10/7/2019 (?)	Forsyth County College Fair	Eric Eley/Jim Goff
10/8/2019 (?)	Guilford County College Fair	Eric Eley/Jim Goff
10/14/2019	<b>Hokie Connect Monthly Meeting</b>	Thomas Doorn/Whitney Dawson
10/17/2019	Hokie Happy Hour (WS)	Leslie McNiece
11/11/2019	<b>Hokie Connect Monthly Meeting</b>	Thomas Doorn/Whitney Dawson
11/16/2019	Game Watching (Georgia Tech)	TBD
11/21/2019	Hokie Happy Hour (GSO)	Leslie McNiece
12/6/2019	Holiday Party	Kimbros
12/9/2019	<b>Hokie Connect Monthly Meeting</b>	Thomas Doorn/Whitney Dawson
1/13/2020	<b>Hokie Connect Monthly Meeting</b>	Thomas Doorn/Whitney Dawson
<mark>2/10/2020</mark>	<b>Hokie Connect Monthly Meeting</b>	Thomas Dorn/Whitney Dawson
<mark>2/20/2020</mark>	Hokie Happy Hour (WS)	Leslie McNiece
3/9/2020	<b>Hokie Connect Monthly Meeting</b>	Thomas Doorn/Whitney Dawson
<mark>3/19/2020</mark>	Hokie Happy Hour (GSO)	Leslie McNiece
March or May	Spring Speaker Event	TBD
<mark>4/4/2020</mark>	Habitat for Humanity (Big Event)	Tom Parker (?)
<mark>4/13/2020</mark>	<b>Hokie Connect Monthly Meeting</b>	Thomas Doorn/Whitney Dawson
<mark>4/16/2020</mark>	Hokie Happy Hour (WS)	Leslie McNiece
4/18/2020	SECU Family House	Linda Allen
5/11/2020	<b>Hokie Connect Monthly Meeting</b>	Thomas Doorn/Whitney Dawson
5/21/2020	Hokie Happy Hour (GSO)	Leslie McNiece
<mark>6/8/2020</mark>	Hokie Connect Monthly Meeting /	Thomas Doorn/Whitney Dawson
	Planning Session for 2020-2021	
6/18/2020	Hokie Happy Hour (WS)	Leslie McNiece
<mark>June</mark>	Habitat for Humanity	Tom Parker (?)

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Subject Virginia Toch Man's Backethall vs NC State	Location VT	Start 52+ 1/11/2020 2:00 PM	End
Virginia Tech Men's Basketball vs NC State		Sat 1/11/2020 2:00 PM	Sat 1/11/2020 4:00 PM
Virginia Tech Men's Basketball at Wake Forest	Winston-Salem, N.C.	Tue 1/14/2020 9:00 PM	Tue 1/14/2020 11:00 PM
Virginia Tech Men's Basketball vs Syracuse	VT	Sat 1/18/2020 12:00 PM	Sat 1/18/2020 2:00 PM
Virginia Tech Men's Basketball vs North Carolina	VT	Wed 1/22/2020 8:00 PM	Wed 1/22/2020 10:00 PM
Hokie Happy Hour	TBD	Thu 1/23/2020 5:30 PM	Thu 1/23/2020 7:30 PM
Virginia Tech Men's Basketball at Boston College	Chestnut Hill, Mass.	Sat 1/25/2020 2:00 PM	Sat 1/25/2020 4:00 PM
Virginia Tech Men's Basketball at Miami	Coral Gables, Fla.	Tue 1/28/2020 8:00 PM	Tue 1/28/2020 10:00 PM
Virginia Tech Men's Basketball vs Florida State	VT	Sat 2/1/2020 4:00 PM	Sat 2/1/2020 6:00 PM
Virginia Tech Men's Basketball at Georgia Tech	Atlanta, Ga.	Tue 2/4/2020 7:00 PM	Tue 2/4/2020 9:00 PM
Virginia Tech Men's Basketball vs Boston College	VT	Sat 2/8/2020 12:00 PM	Sat 2/8/2020 2:00 PM
VTAA Tidewater Chapter Meeting	Keagan's Towncenter	Tue 2/11/2020 6:00 PM	Tue 2/11/2020 8:00 PM
Virginia Tech Men's Basketball vs Pitt	VT	Sat 2/15/2020 12:00 AM	Sun 2/16/2020 12:00 AM
Virginia Tech Men's Basketball vs Miami	VT	Wed 2/19/2020 9:00 PM	Wed 2/19/2020 11:00 PM
VT vs Duke Basketball Game Watching Party	CP Shuckers	Sat 2/22/2020 4:00 PM	Sat 2/22/2020 6:00 PM
Hokie Happy Hour - VT vs UVA Basketball Game Watchi	ir CP Shuckers	Wed 2/26/2020 6:00 PM	Wed 2/26/2020 9:00 PM
Virginia Tech Men's Basketball at Louisville	Louisville, Ky.	Sun 3/1/2020 6:00 PM	Sun 3/1/2020 8:00 PM
VTAA Tidewater Chapter Meeting	Keagan's Towncenter	Tue 3/3/2020 6:00 PM	Tue 3/3/2020 8:00 PM
Virginia Tech Men's Basketball vs Clemson	VT	Wed 3/4/2020 7:00 PM	Wed 3/4/2020 9:00 PM
VT vs ND Basketball Game Watching Party	CP Shuckers	Sat 3/7/2020 12:00 AM	Sun 3/8/2020 12:00 AM
Virginia Tech Men's Basketball vs ACC Tournament	Greensboro, N.C.	Tue 3/10/2020 12:00 AM	Sat 3/14/2020 12:00 AM
Young Alumni Event	Wasserhund	Thu 3/12/2020 5:30 PM	Thu 3/12/2020 7:30 PM
The Big Event	TBD	Sat 4/4/2020 9:00 AM	Sat 4/4/2020 12:00 PM
VTAA Tidewater Chapter Meeting	Keagan's Towncenter	Tue 4/7/2020 6:00 PM	Tue 4/7/2020 8:00 PM
April 16th Candlelight Vigil	VT AREC	Thu 4/16/2020 7:00 PM	Thu 4/16/2020 8:00 PM
Hokie Happy Hour	TBD	Thu 4/23/2020 5:30 PM	Thu 4/23/2020 7:30 PM
VTAA Tidewater Scholarship App Deadline		Fri 5/1/2020 12:00 AM	Sat 5/2/2020 12:00 AM
VTAA Tidewater Scholarship Application Review		Sun 5/3/2020 12:00 AM	Mon 5/18/2020 12:00 AM
VTAA Tidewater Chapter Meeting	Keagan's Towncenter	Tue 5/5/2020 6:00 PM	Tue 5/5/2020 8:00 PM
Tidewater Chapter New Hokie Welcome Event	TBD	Sat 5/9/2020 12:00 PM	Sat 5/9/2020 3:00 PM
Hokie Happy Hour - Welcome to Summer	Chicks	Thu 5/14/2020 5:30 PM	Thu 5/14/2020 7:30 PM
VTAA Tidewater Scholarship Interview Notification		Sun 5/17/2020 12:00 AM	Mon 5/18/2020 12:00 AM
VTAA Tidewater Scholarship Invterviews	TBD	Wed 5/20/2020 6:00 PM	Wed 5/20/2020 9:00 PM
VTAA Tidewater Scholarship Invterviews	TBD	Thu 5/21/2020 6:00 PM	Thu 5/21/2020 9:00 PM
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